

# *virtufit*

CityLine S200i

VF15002



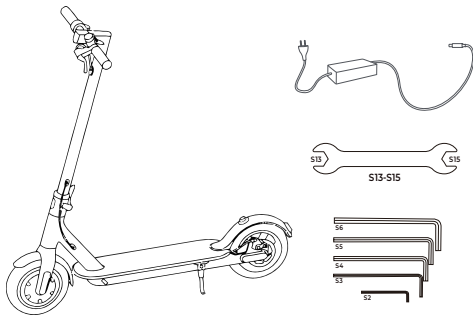
📷 @virtufit\_fitness

▶️ VirtuFit

🌐 [www.virtufit.com](http://www.virtufit.com)

USER MANUAL

## 01 - TOOLKIT



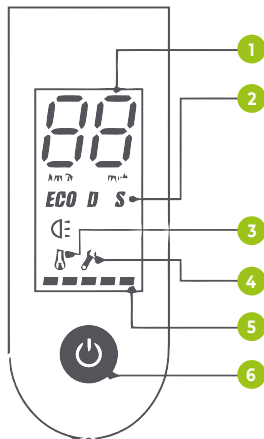
### SPECIFICATIONS

<b>Motor</b>	450W
<b>Battery Capacity</b>	36V - 10Ah / 3-4 hours charging time
<b>Standard Voltage</b>	36V
<b>Motor Type</b>	Strong Brushless Motor
<b>Maximum user weight</b>	120 kg
<b>Recommended weight</b>	45 - 100 kg
<b>Brake Type</b>	Front E-ABS and Rear Disc Brake
<b>Maximum Speed</b>	31 km/h
<b>Reference Cruising Range</b>	30-35 km
<b>Headlights</b>	High Convex Mirror Headlights with Waterproof head
<b>Tires</b>	10inch Air Tyre with inner tube
<b>Frame</b>	Aluminium Alloy
<b>Product dimensions</b>	114*48*117 cm
<b>Product weight</b>	14,5 kg

## 02 - OVERVIEW



## CONTROL PANEL



1. **SPEEDOMETER** Displays the current speed and displays error codes.
2. **MODES** Three riding modes available.
  - "ECO" for Energy Saving mode (top speed approx. 10km/h, smooth throttle, suitable for beginners),
  - "D" for Standard mode (top speed approx. 20km/h) and,
  - "S" for Sport mode (top speed approx. 30km/h, powerful, only recommended for skilled riders).
3. **TEMPERATURE** High temperature warning.
4. **ERROR** The wrench icon indicates that the scooter has detected an error.
5. **BATTERY** The battery power is indicated by 5 bars, each representing approximately 20% of a full battery.
6. **POWER** Press the button to turn the scooter on, and press and hold the button for 3 seconds to turn the scooter off. When the scooter is on, press the button to turn the headlight on/off, and double press to switch between 3 speed modes (ECO,D,S).

## SAFETY INSTRUCTIONS

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### **WARNING!**

*This E-Step is a leisure device. But once they're in a public area, they'll be seen as vehicles, subjecting to any risks faced by vehicles. For your safety, please follow instructions in the manual and traffic laws and regulations set forth by government and regulatory agencies. You should understand that risks cannot be entirely avoided as others may violate traffic regulations and drive incautiously. The faster the E-Step is, the longer it takes to stop. On a smooth surface, the E-Step may slip, lose balance, and even result in a fall. Thus it is crucial that you use caution, keep proper speed and distance, especially so when you're unfamiliar with the place*

- For adult use only (18+).
- Do not ride the E-Step if you suffer from reduced physical, sensorial or mental capabilities.
- Riders with a lack of experience or knowledge should drive carefully.
- Riding with high speed or a speed that is not appropriate or adequate for the situation (bad weather conditions, bad surface conditions, or the like) may lead into a potential loss of stability or loss of control.
- When riding the E-Step, you need to hold the handle with both hands to avoid shaking and falling down.
- When you note loosen parts, low battery alerts, flat tires, excessive wear, strange sounds, malfunctions and other abnormal conditions, stop riding and call for support.
- Always place the E-Step on its stand on a flat and stable surface. The E-Step must be placed with the stand against the slope to prevent it from tipping over. Never place the E-Step with the front facing down the slope, as the stand may close and tip the machine.

## GUARANTEE

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*The warranty period for this item is 2 years from the day of purchase. The guarantee is only valid when this E-Step is used for activities and normal recreational use and does not cover E-Steps used for rental purposes.*

**Warranty claims are excluded if the cause of the defect is the result of:**

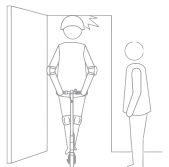
- Maintenance and repair work not carried out by an official dealer.
- Improper use, negligence and/or poor maintenance.
- Failure to maintain the appliance in accordance with the manufacturer's instructions.



**!** Do not ride in the rain.



**!** Do not accelerate when you go downhill.



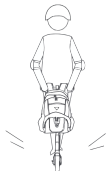
**!** Look out for doors, elevators and other overhead obstacles.



**!** Do not press the accelerator when you're walking alongside the E-Step.



**!** Always steer clear of obstacles.



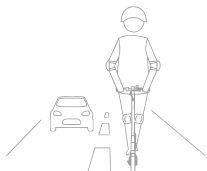
**!** Do not hang bags or other heavy stuff on the handlebar.



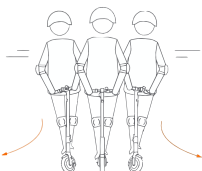
**!** Keep both feet on the deck all time.



**!** Keep your speed under 10 km/h and slightly bend your knee when you ride through uneven surfaces.



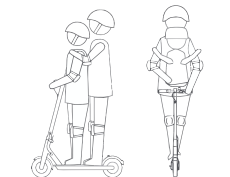
**!** Do not ride in traffic lanes or residential areas where vehicles and Pedestrians are both allowed.



**!** Do not turn the handlebar violently during high-speed riding.



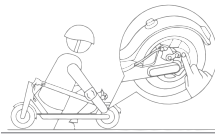
**!** Do not ride through puddles or any other (water) obstacle. Please lower your speed and bypass the obstacle.



**!** Do not ride with anyone else, including children.



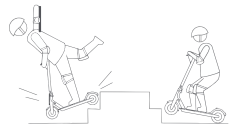
**!** Do not keep your feet on the rear mudguard.



**!** Do not touch the disc brake.



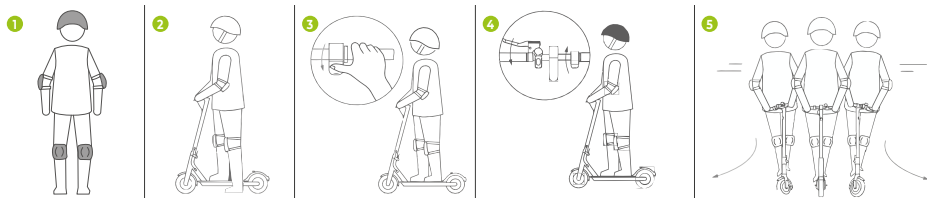
**!** Do not remove your hands from the handlebar.



**!** Do not try riding up or down stairs or jumping over obstacles.

## HOW TO RIDE

**⚠ WARNING!** Wear a helmet, elbow pads and knee pads. Please read the instruction carefully before using. Do not touch the brake system. Refer to the instruction for more information.



- Put on a helmet, elbow pads and knee pads (Fig. 1).
- Turn on the E-Step and check the power indicator.
- Step on the deck with one foot and slowly kick off the other on the ground. When the E-Step starts to coast, put both feet on the deck and press the accelerator. The accelerator initiates once the coasting speed exceeds 5km/h (Fig. 2).
- When the E-Step is at a full stop, the accelerator automatically turns off. To restart the E-Step, it is necessary to repeat step above (Fig. 3).
- Release the accelerator and the kinetic energy recovery system initiates automatically to brake slowly. Squeeze the brake lever for a sudden brake (Fig. 4).
- Tilt your body to the steering direction as you turn and slowly turn the handlebar (Fig. 5).

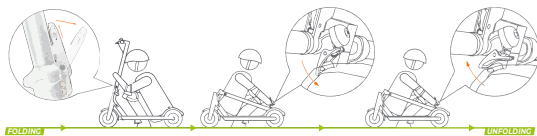


## FOLDING AND CARRYING

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### Folding

**NOTE!** The E-Step needs to be turned off before folding.

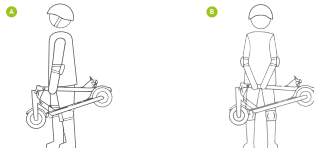


- Pull the latch ring outwards.
- Pull down the red handle and press down.
- Then grab the pole and pull down to fold.
- Then lift the red handle, pull the latch ring and press the handle to lock the latch.

### Carrying

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Hold the handlebar stem with either one hand (Fig. A) or both hands (Fig. B) to carry.

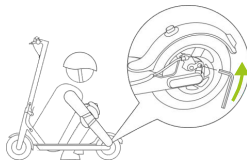


## ADJUSTING

### Adjusting the disc brake

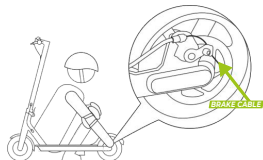
#### The brake is too tight

- If the brake is too tight, use the 4 mm Allen key to loosen the screw on the caliper.
- Then slightly adjust the brake line (decrease the exposed length), and tighten the screw again.



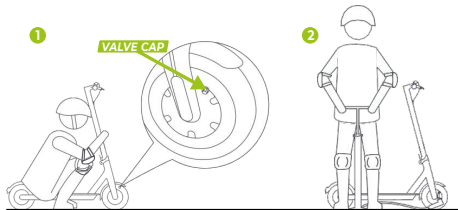
#### The brake is too loose

- If the brake is too loose, loosen the screw on the caliper.
- Then slightly adjust the brakeline (increase the exposed length), and tighten the screw again.



### Tire valve stem

- Unscrew the valve cap.
- Connect the pump to inflate the tire.



## DAILY CARE AND MAINTENANCE

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*Safe and efficient use can only be achieved if the E-Step is properly installed and maintained. It is your responsibility to ensure that the E-Step is maintained regularly. Parts that have been used and/or damaged must be replaced before the E-Step is used again. The E-Step should only be stored indoors. Long-term exposure to weather and temperature/humidity changes can have a serious impact on the electrical components and moving parts of the unit. Always unplug the charging cable from the unit before cleaning or servicing it.*

- Always charge before exhausting the battery to prolong the battery's lifespan.
- The battery pack performs better at normal temperature, and poor when it is below 0°C. For instance, when it is below -20°C, the riding range is only half or less at normal state. When the temperature rises, the riding range restores.
- E-Step shall be only be used with original batteries and charging of the E-Step shall only be done by the original charging adapter supplied with the E-Step (or any battery model or charging adapter model approved by the manufacturer as compatible).
- Do not place the battery in an environment where the ambient temperature is higher than 50°C or lower than -20°C (e.g., do not leave the E-Step or the battery pack in a car under direct sunlight for an extended time).
- If the E-Step is expected to be left idle for more than 30 days, please fully charge the battery and place it in a dry and cool place. Keep in mind to recharge it every 60 days to protect the battery from potential damage which is beyond limited warranty.

## Cleaning & Storage

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- If you see stains on the E-Step's body, wipe them off with a damp cloth. If the stains won't scrub off, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth.
- If you see scratches on plastic parts, use sandpaper or other abrasive materials to polish them.

### NOTE!

- *Do not clean the E-Step with alcohol, gasoline, kerosene or other corrosive and volatile chemical solvents to prevent dire damage.*
- *Do not wash the E-Step with a high-pressure water spray.*
- *During cleaning, make sure that the E-Step is turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems.*
- *When the E-Step not in use, keep it indoors where it is dry and cool. Do not put it outdoors for long time. Excessive sunlight, overheating and overcooling accelerate tire aging and compromise the E-Step and the battery pack's lifespan.*
- *For more information, please visit <https://www.virtufit.nl/service/faq/>*

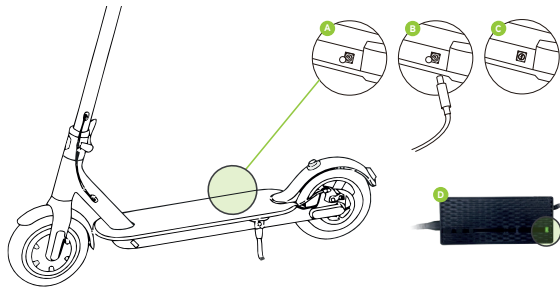
## Charging

**NOTE!** The E-Step is fully charged when the LED on the charger changes from red to green (D).

- Lift up the rubber flap (A).
- Plug the charging adapter into the charging port (B).
- When charging is completed, put back the rubber flap (C).

### **⚠ WARNING!**

- Always charge before exhausting the battery to prolong the battery's lifespan.
- Charging of the E-Step shall only be done by the original charging adapter supplied with the E-Step (or any battery model or charging adapter model approved by the manufacturer as compatible).
- If the E-Step is expected to be left idle for more than 30 days, please fully charge the battery and place it in a dry and cool place. Keep in mind to recharge it every 60 days to protect the battery from potential damage which is beyond limited warranty.



## APP

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- Installing the app.
- Turn on the scooter. Turn on your Bluetooth, phone location and restart the App.
- Click "Find Device and connect the device with Bluetooth name "scooter". Wait for a few seconds until the phone jumps to the control interface or the Bluetooth icon appears on the scooter display, indicating that the Bluetooth connection is successful. For more details, see the App interface settings.

## Lenzod Pro

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APP STORE



GOOGLE PLAY

# *virtufit*

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## VIRTUFIT SERVICE

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Do you have a problem with your VirtuFit fitness equipment and would you like to submit a service request? Then scan the QR code on the right and fill in our service form.

